



LIFETIME LIMITED WARRANTY

Viance® warranty coverage includes Above Ground treated wood framing members that are critical to the safety and performance of the structure, including joists and beams for residential use and above water decking for docks.

LIFETIME LIMITED WARRANTY FOR CERTAIN RESIDENTIAL AND AGRICULTURAL USES

The warrantor, Viance LLC ("Viance"), extends this Limited Warranty to an Original Consumer Purchaser(s) (as defined below) of wood products pressure treated to the proper American Wood Protection Association ("AWPA") end use retention level solely with Ecolife® Stabilized Weather-Resistant Wood preservatives, distributed and sold by Viance in the United States ("ECOLIFE or EL2"). "Covered Property" shall mean a residential and/or agricultural property onto which an original purchase of Ecolife is installed by an Original Consumer-Purchaser(s). "Original Consumer-Purchaser(s)" shall mean an original purchaser of Ecolife who is the owner of record of a residential and/or agricultural property at the time such original purchase of Ecolife is installed. This warranty shall only apply if such installation is completed and the Ecolife is used in compliance with this warranty, product instructions and all applicable laws, regulations, codes, legal requirements, AWPA standards and other applicable standards ("Covered Use"). This warranty is effective from the date of original purchase until the Original Consumer Purchaser sells, conveys or otherwise transfers the Covered Property. This warranty is not transferable.

WARRANTY COVERAGE

This warranty covers Ecolife against damage by fungal decay or termite infestation that makes the wood structurally unfit for the application for which it was used; provided that all of the following conditions are met: (i) such use is a Covered Use on a covered Property; (ii) each piece of Ecolife bears the logo of an inspection agency that is sanctioned by the American Lumber Standards Committee; (iii) each piece of Ecolife has a Ecolife or (EL2) Lifetime Limited Warranty or similar end tag retained by the Original Consumer Purchaser. Viance, within 60 days of validation of a claim under this warranty, will arrange to exchange the qualifying damaged Ecolife for new Ecolife of the same type.

THIS WARRANTY DOES NOT COVER AND VIANCE SHALL NOT BE LIABLE FOR:

1. Ecolife used (i) in, on, under or around commercial, industrial or commonly owned property (including condominiums) or multifamily apartment buildings; and/or (ii) any commercial or industrial application, including without limitation building poles or building timbers in structural applications or commercial vineyard stakes.

2. Any application other than an above ground application. Ecolife used in ground contact applications or installed in such a way that results in direct contact with the ground or exposed to other conditions that simulate a ground contact exposure.*
3. Ecolife used in any fencing applications including, but not limited to, rails, pickets and panels.
4. Ecolife used in foundation systems or in water immersion applications or damage resulting from any causes other than fungal decay or termite infestation.
5. Damage from the use of chemical substances including but not limited to grease, oil, cleaners, or bleach.
6. Damage caused by natural change in physical appearance of wood beyond the control of the product, including but not limited to the weathering of the wood and normal wear and tear.
7. Ecolife that has been milled after treatment.
8. Costs associated with the delivery, installation, removal, reinstallation or refinishing of Ecolife.
9. Any incidental or consequential damages claimed to be a result of failure of Ecolife.
10. Improperly treated wood products, and wood products treated with third party products.

The obligation of Viance under this warranty is limited to replacement of lumber in accordance with the terms of this warranty. There are no warranties offered by Viance other than those described herein. Nothing in this warranty shall create additional implied warranties, including without limitation warranties of merchantability or fitness for a particular purpose. Some state and local laws vary with regard to duration of implied warranties and limitations of incidental or consequential damages contained in such implied warranties. In any event, Viance will comply with the laws of the state in which a limited warranty is validated. Ecolife is not a maintenance free product. Over time, foot traffic, weathering and the sun's ultra-violet rays will affect the wood's surface in general. To help maximize surface protection and to keep your wood looking better longer, we recommend that a surface applied water repellent with UV blocking benefits be applied every one to two years.

*Ground Contact is defined as being in the ground or less than six (6) inches above the ground. Above Ground is defined as six (6) inches or more above the ground.

Ecolife is an Above Ground approved product and should not be used in Ground Contact applications where Ecolife treated materials will come into contact with ground, or are buried in soil; such as posts.

SAFE PRACTICES WHEN WORKING WITH PRESSURE TREATED WOOD

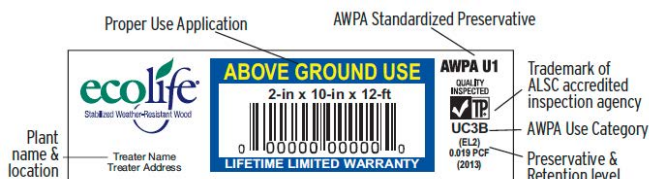
- Wear gloves when working with wood.
- Wear a dust mask when machining any wood to reduce the inhalation of wood dust.
- Wear appropriate eye protection to reduce the potential for eye injury from wood particles and flying debris during machining.
- Wash hands thoroughly with mild soap and water after working with treated wood.
- All sawdust and debris should be cleaned up and disposed of after construction in accordance with local waste management regulations.
- Do not burn pressure treated wood.
- Wash work clothes separately from other household clothing before reuse.
- Pressure treated wood should not be used where it may come into direct or indirect contact with drinking water, except for uses involving incidental contact such as freshwater docks and bridges.
- Do not use pressure treated wood in circumstances where the preservative may become a component of food, animal feed or beehives.
- Do not use pressure treated wood for mulch.
- Ecolife may be disposed of in landfills or burned in commercial or industrial incinerators or boilers in accordance with federal, state and local regulations.

Ecolife Stabilized Weather-Resistant Wood (EL2) is an innovative preservative, designed to fully protect Above Ground pressure treated wood used in outdoor projects against decay and termite attack, and enhance the beauty of your outdoor living space.

LUMBER END-TAGS PROVIDE VALUABLE INFORMATION FOR THE CONSUMER AND BUILDER.

Lumber end-tags provide valuable information for the consumer and builder. You can build with confidence knowing Ecolife (EL2) is a standardized preservative by the American Wood Protection Association (AWPA). The AWPA is the leading body of wood preservation experts that establish and maintain rigid industry standards for treated wood preservatives and treated wood products. Once approved and in production, AWPA preservative treatments are regularly Quality Inspected

by ALSC-accredited third-party inspection agencies to ensure quality control. Below are some of the important facts depicted on lumber made with Ecolife (see diagram).



Treated lumber is either made for ground contact applications or above ground uses. Ecolife is an Above Ground approved product and should not be used in applications where the boards will come into contact with ground, or are buried in soil. Ecolife should not be used for Ground contact applications including posts and other structures buried in the earth.

HOW TO MAKE CLAIMS

To make a claim under this warranty, an Original Consumer-Purchaser must send to the address below, within 30 days of discovery of a defect, the original invoice or retailer receipt showing date, amount, and Ecolife end tags or photo of preservative treatment stamp of each item of Ecolife treated wood claimed to be damaged. You may be required to provide Viance with additional photographs and sections of damaged wood. In addition, Viance reserves the right to have a representative inspect and test all wood claimed to be damaged. Upon discovering a possible defect, Purchaser must make temporary repairs or cordon off the area at the Purchaser's expense to protect all property and persons that could be affected. If access for inspection to site is denied, or should inspection reveal that in-service conditions were modified or changed prior to inspection other than for safety purposes or the requirements of warranty are not met, Viance shall have no obligation under this limited warranty. Failure to use this product for a Covered Use immediately voids this warranty.



Attn: Consumer Affairs
 8001 IBM Drive
 Charlotte, NC 28262
 1.800.421.8661
 Customerservice@viance.net

Ecolife® treated wood products are produced by independently owned and operated pressure treating wood facilities. * See Ecolife Lifetime Limited Warranty for details at Treatedwood.com. Ecolife and Viance® are registered trademarks of Viance, LLC. AWPA is a registered trademark of the American Wood Protection Association. The CheckMark of Quality is a registered trademark of the Western Wood Preservers Institute (WWPI). All logos and trademarks are exclusive property of their respective owners.

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INSTALLATION INFORMATION

1. **Butt Boards Tightly:** Because treated wood is often still wet when delivered to the store and jobsite, it is important to butt deck boards together during installation as they will shrink slightly as they dry out.
2. **Drill Pilot Holes** to minimize the splitting when nailing near the edge or end of a board.
3. **Use the Best Deck Face:** Always use the best looking side of a deck board for the deck surface.
4. **Fasteners:** Hot-dipped galvanized, stainless steel or Building code approved fasteners are required for all exterior wood.
5. **Finishing:** repellent stain with UV protection may additionally help to maintain the beauty of your deck. Always follow manufacturer's application instructions.
6. **Above Ground Use Only*:** Ecolife is designed to improve framing and decking products used in an Above Ground application, and should not be used in contact with soil or Ground Contact applications.

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WOOD FENCE CARE & MAINTENANCE

How long will my wood fence last? The average life of a pressure treated fence is 20 years or maybe more, depending on care and maintenance.

When should I stain or seal my new fence? All of the wood we use to build your fence is pressure treated. The pressure treatment in the wood will cause it to sometimes have a green sheen to it, as well as can cause it to feel damp to the touch when it is first installed. This chemical treatment will help prevent the wood from rotting, as well as prevent bugs from eating it.

Your new fence can be stained or sealed after the wood has dried out. This is very important! If your wood is wet, the paint, sealant or stain may not apply properly. Have you ever seen a fence that has been stained and it looks like the staining was done while it was raining? (Drops and lines going down the fence) This is what may happen to your new fence if you do not allow the wood time to dry out.

If the wood was untreated, then it would be fine to stain right away. However, since the wood will have moisture from the chemical treatment, it is not recommended to stain or seal for 2 - 3 months after the fence has been installed. This timeframe also heavily depends on the weather. If the fence is installed and then you experience heavy rain for a few days or so, this may also delay the timing to allow the wood to dry.

What is covered under my lifetime warranty? All workmanship is guaranteed for a lifetime. However, there are natural characteristics of your wood fence that is not covered. Please note that damage caused by excessive heat, extreme cold, wind, acts of God, nature, negligence, and malicious damage are not covered under this warranty. Natural characteristics of wood products, such as but not limited to bowing, twisting, checking, expansion, contraction, settlement, sagging or incidental or consequential damages are not covered under this warranty. The warrantor shall have no further liabilities or obligations should any of the non-warrantable items occur. Additional materials, such as hardware, vinyl or powder-coated materials, may be covered under a separate and individual limited warranty through its manufacturer. Gate adjustments are included in this lifetime warranty and are non-transferrable.





WOOD FENCE CARE & MAINTENANCE

Your beautiful new wood fence was expertly installed using pressure treated wood products. Pressure treated wood is a type of treatment applied to your wood that will allow the wood to withstand against weather, ward off termites, microorganisms and even fungal decay. All of our wood is natural wood materials and may go through changes over time. It may warp, crack, expand or even contract in cold or warm temperatures. However, your fence has been expertly installed and hand-built specifically for your property. Pressure Treated fences can last over 20 years, or more, if cared for properly. There are many things you can do to maintain your fence over time -- from staining to pressure washing, replacing pickets or more. Here are some tips and more information to take care of your new fence!

How do you know if your wood is pressure treated? Sometimes your wood will feel damp to the touch upon installation. Sometimes the wood also looks darker in color. 4x4x8 posts usually look a little bit darker than the rest of the fence due to the extensive pressure treatment process done on the posts. (Your posts will NOT rot in the ground, thanks to this treatment!) Your wood may also have a green sheen to it. This green sheen is not mold, but the treatment chemical itself. With time and rain, the green will fade away. Although the green will disappear, do not worry, your wood is still protected! The chemical is not dangerous to your pets or children.



What is natural wood? Natural wood is different than “finished” wood. Natural wood may have rough edges. It will not be sanded after installation. Natural wood can be stained or treated over time. While it is protected against termites or elements, it is not protected from checking, peeling or other qualities that natural wood may have. Finished wood may be sanded and smooth, as well as used for interior projects. However, outdoor projects generally use unfinished, natural wood. Upon installation, the color of the pickets, posts, and rails may be different than how the fence will look weeks or even months later. Eventually wood will fade to grey if not stained or sealed. Pressure washing your fence will return your wood to its natural wood color. If you had an existing fence and we added new fence to your yard, your new fence will have a brighter color than your old fence. This is just because the wood is newer and has not changed with time or weather. Natural wood is an ever changing product. If you do not like changes in material over time, it may be best to consider investing in a vinyl or aluminum fence type, which does not experience such changes and is more maintenance free.

Pressure Treated Wood Care and Maintenance

- Pressure treated wood does come with a lifetime warranty against rot, decay, and termite damage, but pressure treatment does not protect against the weathering cycles of wetting and drying. The elements of weather can cause wood to check, crack, warp, twist and splinter over time. The ultraviolet rays from the sun can destroy the top layer of wood cells, resulting in gray, bleached appearance.
- The number 1 misconception about lumber is the Pressure treated lumber, cedar, and redwood is maintenance-free; however, no wood is maintenance-free. All pressure treated wood, cedar, and redwood is susceptible to damage from sunlight, rain, and snow. Protective finishes, such as water repellents and preservatives, are the best way to help minimize water and sunlight damage.
- A new fence should be protected from the elements immediately with water repellent finishes or preservatives that are specifically designed for application to new wood.
- If you choose a semitransparent stain with water repellent make sure the surface is clean and dry. Either wait until the surface is dry or immediately apply clear water repellent and wait approximately 8 weeks and then apply your chosen color of semitransparent stain.
- Water repellents should be applied every 12- to 18 months, stain – every 24-36 months.
- Fence Picket Board Spacing- during construction butt boards together tightly. As drying occurs, some shrinkage can be expected. If the wood has been dried after treatment, allowing for shrinkage is not necessary.
- Pressure treated wood is designed for long-term performance in outdoor applications and, therefore, require high quality, corrosion- resistant nails, screws and hardware. Use hot-dip galvanized (conforming to ASTM standards: ASTM-A153 for hot dip fasteners and ASTM-A653, Coating Designation G-185 for hot-dip connectors and sheet products), stainless steel, or other fasteners and hardware as recommend by the hardware manufacturer. Direct contact with aluminum fasteners is not recommended.