



**Sunrise Fence**  
**704-978-8809**

"Because Good Fences Make Good Neighbors"

**UNDERGROUND UTILITY INFORMATION**

**UTILITY MARKINGS**









Prior to having your fence installed, we will contact NC 811 or SC 811 on your behalf to have your underground utilities located. Underground utilities (811) is not a company we are associated with and we do not control the timeframe to which the company will come out and mark for your lines. However, we will be issued a utility ticket number and a due date timeframe from 811 as to when the markings will be complete. Utility markings, will be valid for up to 2 weeks after they have been completed. If there has been heavy rainfall and your markings have disappeared prior to your install, please call us so that a new ticket can be issued. Please know that this may delay your installation, depending on how fast 811 will come out to remark the lines.

NC 811 and SC 811 will mark lines such as your cable, power, and gas, however they will not mark private lines such as private water lines, irrigation lines, private electrical lines or similar private lines. Please know that we are not responsible for damage caused to an underground line if it is not marked by NC or SC 811. Each line is marked with a different color. Please review the color chart above for reference. Do not mark your property with different color paint prior to our installation, as this may confuse the installers. White paint is to be used if you would like to draw something on the ground for the installers or your estimator to see on-site prior to installation.

If damage does occur to your underground utilities, please notify your utility company directly. They will not speak with third parties, but will want to make repair arrangements with the homeowner themselves. Unfortunately, it would be out of our control when the utility is repaired. The utility company will come out and assess the damage. If we are at fault for the damage, they will send us a repair bill directly. Please know that although the markings may be visible on the ground, there is a 40" tolerance zone. This means where the visible marking shows a line, the line could be anywhere within that 40" of space surrounding it. In these areas, the crew will dig as carefully as possible, but sometimes damage cannot be avoided.

**APWA UNIFORM COLOR CODE**  
 FOR MARKING UNDERGROUND UTILITY LINES



- |   |   |
|---|---|
|  PROPOSED EXCAVATION                                       |  COMMUNICATION, ALARM OR SIGNAL LINES, CABLES OR CONDUIT |
|  TEMPORARY SURVEY MARKINGS                                 |  POTABLE WATER   |
|  ELECTRIC POWER LINES, CABLES, CONDUIT AND LIGHTING CABLES |  RECLAIMED WATER, IRRIGATION, AND SLURRY LINES           |
|  GAS, OIL, STEAM, PETROLEUM OR GASEOUS MATERIALS           |  SEWERS AND DRAIN LINES                                  |

**For all locate requests, call**  
**811 or 1-800-632-4949**

**Need the status of a locate?**  
**1-877-632-5050**

